# **Human Factors and Ergonomics Improve Machine and System Safety**



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### Introduction

- · Special Commission on Prevention of the ISSA
  - · International Prevention Section on Machine and System Safety
  - · Working Group: Human Factors, Ergonomics (HFE) and Safe Machines [www.safe-machines-at-work.org/human-factors/]
- · WG focuses on HFE contributions to machine and system safety
  - · Support construction of safe installations, inform OSH experts, instruct for HFE in risk assessment, promote good practice, foster international OSH exchange in a global world, facilitate use of national as well as international regulations and standardisation

### Methods

- · Work system design approach [ISO 6385]
  - Work systems comprise humans interacting together with work equipment to perform the system function in the workspace, in the work environment, under conditions imposed by the work tasks
  - · HFE contributes to safety, security, health, well-being, productivity.
  - · HFE calls for human-centred design of human-system interfaces
  - HFE literature, standardisation, OSH guidance e.g. from accident insurance institutions provide relevant knowledge and experience
- · WG reviews knowledge and information available
  - · Literature and good practise search, group presentations and discussions in WG and with OSH experts
  - Development of web platform and structure for presentation
  - · Generate content on HFE and safe machines and
  - · Design user guidance for human-computer interaction

# Results

- · Work System Design approach
- · Information refers to dimensions in work system design
- Guidance evolves with increasing amount of web-content available for presentation in 3 level structure
- Structure provides orientation for relevant topics, guides through design issues, increases in detail and practice, includes references



### **Discussion**

- · Internet platform available
  - · Organisation of design, structure, layout by editorial group
  - · More content is under development, e.g. design of displays and controls, design of work environment, support for risk assessment
  - · Content required for future human-system interaction
- · Invitation to participate
  - · Reading, commenting, using, contributing, supporting, joining
  - · Cooperation with stakeholders in HFE and machine safety
  - · Contact and information: see QR code and URL

ISSA Section Machine and System Safety



# Work System Design

- · Criteria of work system design
  - Feasibility of work, freedom from harm, freedom from impairments, development of health
- · Strategies of work system design
- Task orientation
- · Design for percentiles and for all
- · Prospective vs corrective design

# Work Organisation Design

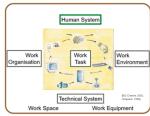
- · STOP! OSH hierarchy of controls
  - · Measures reduce hazards and risks
  - · Protect all humans through design
- · Work scheduling.
  - · Work process and working time.
- · Work performance.
  - · Human workload and human error.

### Work Place Design

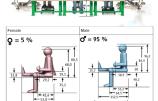
- · Dynamics in work place design
- · Measures to allow for line assembly works at sedentary work places with similar working height
- · Anthropometry

## Work Task/Equipment Design

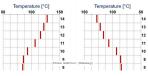
- · Principles of task design
- · Enable feedback
- · Informs worker on system task performance to allow for assessments and adjustments (e.g. enable human to reliably assess danger zones)
- · Principles of interaction design
- · Conformity to user expectations
- · Of functions, movement and position of displays and controls (e.g. population stereotypes)
- · Principles of information design
  - Detectability
  - · Informs human perception about information available, attracts attention, instructs about temporal sequence, shows continuity, indicates controls















Additional information:

Nickel, P., Bärenz, P., Bischoff, H.-J., Monica, L., Kaufmann, U., Wichtl, M., Poddar, E. & Radandt, S. (2021). Work System Design in Machine and System Safety with a Focus on Human-System Interaction. Lecture Notes in Networks and System (LNNS) 222, 154-160, [10.1007/978-3-037-4611-7\_21].

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